

Disability Etiquette for Transit Operators

Course Description:

Disability Etiquette for Transit Operators (funded by the Florida Department of Transportation) harnesses the technology of e-learning and provides a self-paced, online training course for Florida's public transportation professionals. This training will provide transit operators with basic tips, skills and techniques to improve their ability to interact with persons with disabilities in an understanding and effective manner. The learning objectives for transit operators include gaining general knowledge about the Americans with Disabilities Act (ADA), an understanding of the vital importance of mobility for persons with disabilities, and receiving guidelines for communicating effectively with persons with disabilities.

The online course is divided into five modules (Overview, General Tips, Disability Etiquette, Emergency Situations and Conclusion). Each module reinforces both the purpose of the training, as well as the learning objectives, by providing participants with key, transit specific information related to each module. At the conclusion of each module, participants are required to successfully complete a short quiz. At the successful completion of each module and the quizzes, a Certificate of Completion is generated for participants to print out for their personal and employment records.

How to Register:

We are pleased to announce the launch of the Florida Department of Transportation's (Office of Freight, Logistics and Passengers Operations) new Learning Management System (LMS) **Transportation Learning**. This new, online registration and training management system will provide Florida's public transportation professional a portal to manage their professional development. Florida's public transportation professionals may set up a unique user id and password to register online for upcoming transit training courses, including e-learning courses. **Transportation Learning** manages training for you by keeping an educational transcript of all new courses that you complete, and a retrievable record is maintained so you may access (with a user id and password) Certificates of Completion, Certificates of Participation, retrieve course materials, etc. **Transportation Learning** will serve as the new method to register for new, online and classroom training courses.

Please follow the instructions below to setup a unique user id and password. Once you have a user id and password, you can register for courses.

Go to the following website: www.transportationlearning.org

New Users

- If you are a new user, select the "Sign Up" button and use the Key ID and Password below to create an account.
 - In the Key ID field please enter: **decbt**
 - In the password field please enter: **disability01**
- You will then be prompted to create your own unique username and password begin by entering the requested information
- When you complete this enrollment page you will see a message that confirms your new username and password. This message will also be emailed to you so that you have a copy of it in case you forget

- The last step is to log in with your new username and password
- When the dashboard appears, select "Add New Course" to enroll in desired course. Once enrolled the course will appear under new "My Courses"

Returning Users

- If you are a returning user, simply type your username and password.
- If you have forgotten your username and/or password select "Lost your Password" to request a copy of your password.

If you return at a later date to start training or to continue a partially completed course, you must log in with your unique username and password. If you use a different or the same enrollment key again you will be creating a duplicate account and will have to start your training from the beginning.